

Contact Information and Support Guide

Questions? We are here to help.

Before starting a case or making a call, try searching our Knowledge Base on the Customer Center website—it might have the answer you need right away.

If you have a question, try the following steps:

1. Search our Knowledge Base	2. Open a Support Ticket	3. Register for a Customer Account
 pacsystems.co/knowledge	 pacsystems.co/support	 pacsystems.co/signup

Other Helpful Links

Customer Center Home Page	Commercial Website	Contact Information
 pacsystems.co/customercenter	 pacsystems.co/commercial	 pacsystems.co/contactus

You can also contact us directly by phone using one of the following options:

Americas

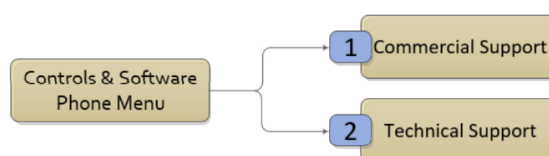
- 1-888-565-4155
- 1-434-214-8532 (if toll free 800 option is unavailable)
- Primary languages of support: English, Spanish

Europe, Middle East, and Africa

- +800-4-444-8001
- +420-225-379-328 (if toll free 800 option is unavailable or dialing from a mobile telephone)
- +39-0362-228-5555 (from Italy - if toll free 800 option is unavailable or dialing from a mobile telephone)
- Primary languages of support: English, German, Italian, Spanish

Asia Pacific

- +86-400-842-8599
- +65-3157-9591 (India, Indonesia & Pakistan)
- Primary languages of support: Chinese, English



1. Commercial Support

(Inside Sales, Quotes, Orders, Returns, Software Licensing/Authorizations)

2. Technical Support

(Technical/Engineering Product Assistance)